

The Impact of Caregiving on Worker Health

Investigations with Personal Support Workers



Personal Support Workers

- Intellectual and Developmental Disabilities
- Across the lifespan
- Medicaid





Challenges and Hazards of Personal Support Work

- Physical demands
- Challenging Behaviors
- Isolation
- Low wage
- Lack of institutional support system



Research Study 1: Hazard Survey



Hazard Survey

- Online survey distributed using REDCap
- N=248
 - 45 years old (*SD*=15.16)
 - 91% female
 - 84% white
 - − 6.46 years as a personal support worker (SD=7.45)
- Survey topics: Work tasks, challenging behaviors, injuries, pain



Hazard Survey - Pain

Neck/Shoulders **64%** *M*=2.70 (*SD*=2.53)

Lower Back **59**% *M*=2.76 (*SD*=2.8)

% = 3 months Mean = 7 days (0-10 scale)

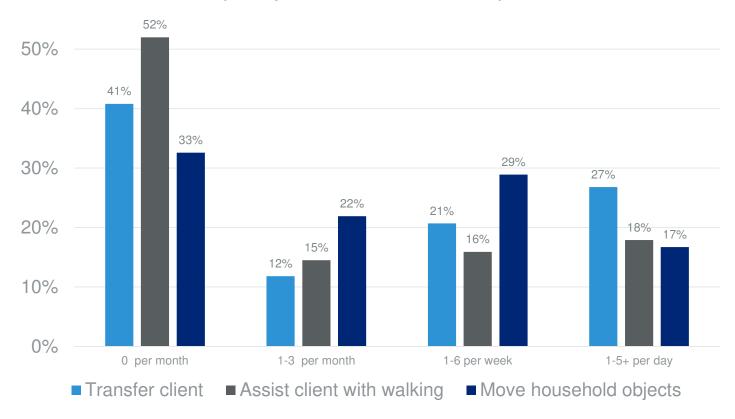
Forearm/Wrist **32**% *M*=1.34 (*SD*=2.06)

Lower extremities **51%** *M*=2.38 (*SD*=2.75)



Hazard Survey - Tasks

Frequency of Hazardous Task Exposure





Hazard Survey – Challenging Behaviors

Behavior (12 months)	% Experienced	% injured
Had someone smash something in your presence or display a loss of control?	38.3%	5.3%
Been bumped with unnecessary force?	26.6%	42.0%
Been pushed, grabbed, or shoved?	26.2%	43.1%
Had something thrown at you, or had someone threaten to throw something at you?	22.6%	21.4%
Been bitten, kicked, or hit with a fist?	18.5%	71.7%
Been spat on? Been slapped?	14.9% 12.9%	n/a 65.6%
Been threatened with a knife, or had someone handle a knife near you in a threatening manner?	3.6%	0.0%
Been choked?	1.2%	33.3%



Research Study 2: Daily Diary Study



Daily Diary Study

- Online survey distributed using REDCap
 - Baseline Survey
 - 14 days Post-work and Evening surveys
- N=29
 - − 38 years old (*SD*=13.56)
 - 3.59 years as a personal support worker (SD=2.84)
 - 97% female
 - 100% white
 - 24% rural
 - 45% caring for a family member



Daily Diary Study - Hypotheses

- Hypothesis 1: There will be a high prevalence of financial strain among personal support workers
- <u>Hypothesis 2</u>: Experiencing daily stressors will be associated with higher need for recovery, poorer sleep, higher physical symptoms (e.g. pain), poorer mood, and poorer diet *(day-level)*
- <u>Hypothesis 3</u>: Daily stressors will have a stronger negative impact when financial stress (*person-level*) is high and when relationship quality is poor (*person-level*)
- <u>Hypothesis 4</u>: The negative relationship between daily stressors and daily well-being will be weakened by positive work experiences (*day-level*) and after-work recovery experiences (*day-level*)



Daily Diary Study – Baseline Survey

- Financial strain
- Burnout
- Work engagement
- Stress
- Health
- Pain
- Relationship quality



Daily Diary Study – Financial Strain

<u>Hypothesis 1</u>: There will be a high prevalence of financial strain among personal support workers

Are you able to afford	No
Leisure activities	66%
Furniture or household equipment	41%
Clothing	35%
Kind of car you need	28%
Food	28%
Suitable home	17%



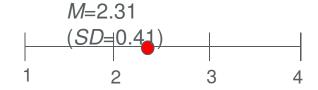
Daily Diary Study – Financial Strain

At the end of the month how much money do you end up with?	%
Some money left over	35%
Just enough to make ends meet	41%
Not enough to make ends meet	24%

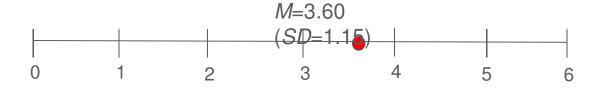


Daily Diary Study – Work Well-being

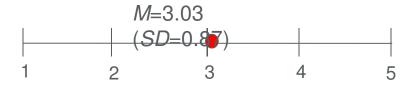
Burnout



Work engagement



Job Stress





Daily Diary Study - Diary Surveys

Post-Work (Daytime)

- Sleep
- Work tasks
- Work stress
- Positive mood

Bedtime

- Need for recovery
- Recovery
- Home stress
- Health behaviors
- Pain
- Mood





Future Directions

- Complete hypothesis testing for daily diary
- Qualitative data collection
- COMPASS intervention adaptation



Acknowledgements

- Funding & Support
 - Northwest Center for Occupational Health & Safety
 - Oregon Home Care Commission
 - Oregon Clinical & Translational Research Institute
 - Teala Alvord
- Mentors
 - Ryan Olson
 - Jennifer Ragsdale











Thank You